

Telecommunication Carriers' Managers

Telecommunication carriers' managers oversee the operations, infrastructure, and services of telecommunications companies. They ensure reliable network performance, efficient service delivery, regulatory compliance, and strategic growth while managing staff and resources.

Duties and Powers:

- Plan, organize, and manage telecommunications operations and network infrastructure.
- Develop and implement policies, procedures, and service standards.
- Supervise technical and administrative staff, providing guidance and performance evaluations.
- Oversee budgeting, resource allocation, and financial management for operations.
- Ensure compliance with regulatory, safety, and industry standards.
- Coordinate network maintenance, upgrades, and expansion projects.
- Monitor service quality, performance metrics, and customer satisfaction.
- Approve contracts, partnerships, and procurement of equipment and services.
- Analyze market trends and recommend strategies for growth and competitive advantage.
- Represent the organization in industry forums, negotiations, and regulatory matters.