

## **Senior Managers – Health, Education, Social and Community Services, and Membership Organizations**

Senior managers in health, education, social and community services, and membership organizations are responsible for leading programs and services that support the well-being, development, and engagement of individuals and communities. They ensure effective management, policy implementation, and resource allocation while maintaining high standards of service delivery and organizational accountability.

### **Duties and Powers:**

- Develop and implement strategic plans, policies, and programs for organizational objectives.
- Oversee daily operations and manage staff across departments or service areas.
- Allocate and monitor budgets, resources, and funding to ensure program efficiency.
- Ensure compliance with legal, regulatory, and ethical standards in service delivery.
- Supervise, mentor, and evaluate the performance of staff and teams.
- Coordinate with government agencies, community partners, and stakeholders.
- Monitor program outcomes, evaluate effectiveness, and implement improvements.
- Approve major initiatives, partnerships, and organizational decisions.
- Lead organizational change, development, and capacity-building initiatives.
- Represent the organization in public engagements, negotiations, and advocacy efforts.